Legal, Accessibility & Privacy

At **Bayou Dermatology**, we are committed to providing high-quality dermatologic care in a manner that respects the rights, dignity, and accessibility needs of all patients at both of our clinic locations.

This page outlines our policies regarding accessibility, nondiscrimination, language assistance, and patient privacy.

Our Locations

Bayou Dermatology – Ruston
911 Tech Drive
Ruston, LA 71270
Phone: 318-265-6376

Bayou Dermatology – Minden
3 Medical Plaza Pl
Minden, LA 71055
Phone: 318-639-4001

These policies apply to both locations and to our website.

Website Accessibility (ADA Compliance)

Bayou Dermatology is committed to ensuring digital accessibility for individuals with disabilities. We strive to make our website accessible and usable for all people, regardless of ability.

We aim to conform to the **Web Content Accessibility Guidelines (WCAG) 2.1 Level AA standards**, which provide guidance on making web content accessible to individuals with visual, auditory, motor, and cognitive disabilities.

Accessibility Features

Our website includes:

- Alternative text for images
- Logical heading structure compatible with screen readers
- Keyboard-accessible navigation
- Accessible online forms and scheduling tools
- Sufficient color contrast
- Resizable text functionality
- Captioned multimedia content when applicable

Accessibility is an ongoing effort. We regularly review and update our website to improve accessibility and usability.

Accessibility Assistance

If you experience difficulty accessing any content on this website or require assistance, please contact:

Bayou Dermatology
911 Tech Drive
Ruston, LA 71270
Phone: 318-265-6376
Email: office@bayoudermatology.com

Please include the webpage URL and a description of the issue. We will make reasonable efforts to provide the requested information in an accessible format.

Nondiscrimination Policy

Bayou Dermatology complies with applicable federal civil rights laws, including:

- Americans with Disabilities Act
- Title VI of the Civil Rights Act of 1964
- Section 1557 of the Affordable Care Act

We do not discriminate on the basis of race, color, national origin, age, disability, or sex.

At both of our clinic locations, we provide:

- Reasonable modifications for individuals with disabilities
- Auxiliary aids and services, including qualified sign language interpreters
- Written materials in alternative formats upon request
- Free language assistance services for individuals whose primary language is not English

Language Assistance Services

If you speak a language other than English, free language assistance services are available.

ATTENTION: If you speak a language other than English, free language assistance services are available to you. Call 318-265-6376 (Ruston) or 318-639-4001 (Minden).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 318-265-6376 (Ruston) o 318-639-4001 (Minden).

If you need interpreter services or translated materials at either clinic location, please inform our staff. These services are provided free of charge.

Filing a Grievance

If you believe Bayou Dermatology has failed to provide accessible services or has discriminated in any way, you may file a grievance with:

Practice Administrator
Bayou Dermatology
911 Tech Drive
Ruston, LA 71270
Phone: 318-265-6376
Email: office@bayoudermatology.com

You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights.

HIPAA Notice of Privacy Practices

This Notice describes how medical information about you may be used and disclosed and how you can access this information. Please review it carefully.

Bayou Dermatology is required by law to maintain the privacy of your protected health information (PHI) and to provide you with this Notice in accordance with the **Health Insurance Portability and Accountability Act (HIPAA).**

How We May Use and Disclose Your Information

Treatment

To provide, coordinate, or manage your healthcare and related services.

Payment

To bill and collect payment from you, your insurance company, or other third parties.

Healthcare Operations

For administrative, quality improvement, training, credentialing, and business management purposes.

As Required by Law

When disclosure is required by federal, state, or local law.

Public Health & Safety

To prevent or control disease, report adverse events, or comply with public health reporting requirements.

Appointment Reminders & Health Information

We may contact you with appointment reminders or information about treatment alternatives or health-related services.

Your Rights Under HIPAA

You have the right to:

- Access and receive a copy of your medical records
- Request corrections to your records
- Request restrictions on certain uses or disclosures
- Request confidential communications

- Receive a list of certain disclosures of your information
- Obtain a paper copy of this Notice upon request

To exercise any of these rights, please contact either clinic location.

Our Responsibilities

Bayou Dermatology is required to:

- Maintain the privacy and security of your PHI
- Notify you if a breach occurs that may have compromised your information
- Follow the duties and privacy practices described in this Notice

We reserve the right to change this Notice and make the revised Notice effective for all protected health information we maintain.

Effective Date

This Legal, Accessibility & Privacy Notice is effective as of March 1, 2026 and applies to both Bayou Dermatology locations and our website.